

Listed below are some of the misrepresentations that were offered to us on the purchase of our timeshare apartment.

1. Our purchase is an Investment which will increase in value each year and would be a good future investment.
2. If we no longer wanted the timeshare they would buy it back from us at the price we paid for it.
3. The maintenance fees would only increase each year by the cost of inflation.
4. If we decide not to use our week they could rent it out for us or we could let family and friends use it they would have to pay 90 euro's extra for not being a member.
5. Being an [REDACTED] member entitles us to priority exchange through the exchange company.
6. Free transport to and from the airport to their resort.
7. They also said we could use other resorts/hotels around the world.
8. Unless you were a member you could not stay at any of the [REDACTED] resorts.
9. We were shown an apartment at [REDACTED] [REDACTED] [REDACTED], in which they said all of the apartments were of the same standard.
10. We could only afford to buy a 1 bedroom apartment, but they said it would not be a problem for when our children grew up as we have a girl and a boy, where they would have to eventually need their own beds, for us to upgrade to a bigger apartment.
11. We were also offered worldwide discounts on Flights, Car Hire, Theme Park Tickets and many other privileges.

When we first brought into [REDACTED] and became members, we had as stated above a 1 Bedroom apartment for 1 fixed week at [REDACTED] [REDACTED] [REDACTED]. We were informed at the time of the purchase that if we wanted to upgrade to a larger apartment we could and just pay the maintenance on the size of apartment we were to choose.

When we came for our first holiday at [REDACTED] after becoming a member we were offered complimentary tickets to a park ( Sioux City, Aqua Park, Palmitos Park) or a free breakfast. We did not know at the time there was an ulterior motive, this was to meet with us first to upgrade our apartment to another contract this is how we got pressured into changing, to the 2 floating weeks still at a 1 bedroom apartment as they said this would work to our advantage through the Points System.

We had only received one brochure of holiday destinations since 2007.

Together with being approached by sales representatives, on arrival, and trying to avoid them the whole time you are there as you are frightened on being overpowered by their sales techniques and dam right harassment.

Mr [REDACTED] [REDACTED] and Mrs [REDACTED] [REDACTED]