

To whom it may concern,

This is a statement regarding the misrepresentation of a time share that we were sold in september 2008

We were lead to believe, if for any reason we wanted to sell our time share or opt out of the agreement that [REDACTED] would buy back the weeks purchased.

Maintainence charges have excessively increased

Each time that we have used our time share we have been constantly harrassed to purchase furthur weeks and upgrade our contract.

We were told that it was an exclusive members club for members and their families/guests only, this appears not to be the case as we have seen brochures offering holiday accomodation at [REDACTED]

A deposit was taken from us on the day that we signed the agreement, we have since been informed that this was unlawful

We had to book our weeks 10 months in advance, when we did this it became very difficult to obtain the appartment and the weeks that we wanted due to [REDACTED] saying they were almost fully booked. This did not appear to be the case as when we arrived for our holiday it was quiet.

On speaking with other guests at the time of our last holday they too were experiencing the same mistreatment .

Regards

[REDACTED]