

Dear Grima,

The following is a list of things we were told as we toured [REDACTED]

- 1) We were told our purchase was an investment which would increase in value.
- 2) When we no longer wanted our apartment that it would be bought back for the same price we paid.
- 3) Our maintenance fees would only increase by rate of inflation.
- 4) We were also told that unless we purchased a week at the resort we would be unable to stay there.
- 5) We were shown a beautiful apartment, with a view towards the sea, and were told that all apartments in all resorts were of the same standard. Apartments we stayed in in the USA were not of the same standard.
- 6) We were not told that membership of the [REDACTED] [REDACTED] only entitled us to one visit only. We found out the hard way that we had to pay for any travel from Airport to Resort when we visited more than once.

carried forward

6). We were also told the property would increase in value, thereby implying, that if we sold without buying again in Timeshare we would get back more than we paid.

7). When we were first approached in Puerto Rico, Gran Canaria we were told to say that we were homeowners and that we could not buy if we had previously been owners.

The above are all that I remember clearly being told when we first bought in 2001. I trust this will help our claim, and is what you need.

Yours Sincerely

[Redacted signature]

[Redacted address]